

#### Let's Care Hub: training manual

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**Overview** 



#### **Section 1: About LET'S CARE Hub**





This section has two parts. The Let's Care Hub Homepage introduces the Hub's purpose and main features, while the Hub Tutorials section contains step-by-step instructional materials designed to help users make the most of the Hub. It includes manuals, guides, and videos demonstrating how to perform specific tasks, such as uploading posts, editing content, accessing resources, and participating in community discussions.



#### **Section 2: Insights**





The "Insights" section of the Let's Care Hub provides users with access to knowledge, research findings, and practical resources that support safe, inclusive, and caring school environments. It consists of three submenus:

- Library: the Library contains public deliverables, research reports, publications, and a curated knowledge base. It serves as a central repository for educational materials, guidelines, and case studies that can support schools in implementing safe and inclusive practices.
- Research Results: presents the outcomes of studies and analyses conducted within the Let's Care project.
   For example, it includes results from initiatives such as the Photovoice method used to engage NEET youth across multiple European countries.



**External Resources:** provides links to relevant educational programs, policies, and initiatives outside the Hub. This includes materials like videos available in different languages.

#### **Section 3: Safe Education Database**

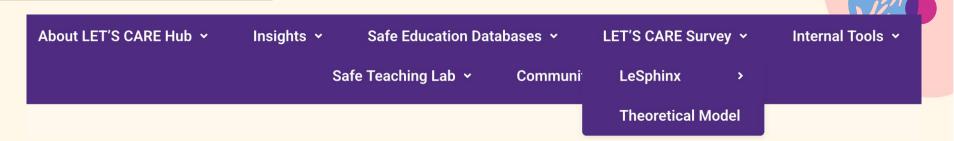


The 'Safe Education Database' section comprises a meticulously curated collection of policies, initiatives, and programs aimed at promoting secure educational environments.

It consists of two submenus:

- 1. **Policy Database**: the Policy Database allows users to browse through a list of policies that fall under the Let's Care initiative. These policies are meticulously designed to address the multiple aspects of student security, from individual to political levels. The policies automatically highlighted on the page are the selected ones. The entire database is accessible by clicking on the button. In the one on the left, users can find an analysis of national strategies against early school leaving. In the one on the right, users can find an analysis of policies against early school leaving in the six Let's Care countries (Spain, Portugal, Bulgaria, Lithuania, Italy, and Poland).
- 2. **Programme Database:** the Safe Education Programme database aims to identify and describe significant European projects focused on enhancing safety in education and addressing issues like school underachievement, disengagement, and early dropout.

#### **Section 4: Let's Care Survey**

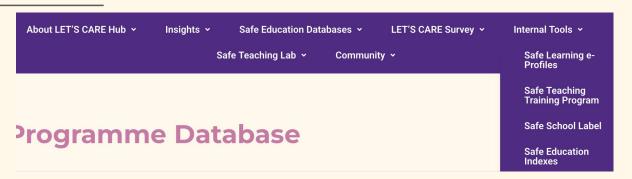


The Let's Care Survey section provides access to the project's quantitative data collection tools. It consists of two submenus:

- Le Sphinx: the section will contain the link for accessing the survey designed to gather structured information from key stakeholders in the school environment: students (divided into Young Children and Old Children), teachers, and headmasters.
- **Theoretical model:** a co-created framework designed to understand and address the different factors that influence students' educational inclusion and well-being.



#### **Section 5: Internal Tools**



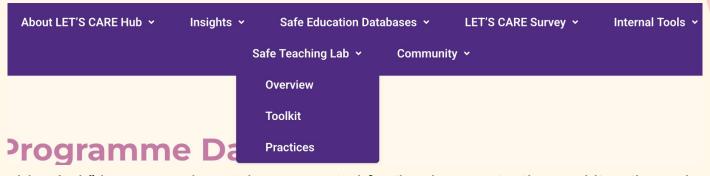


This section provides educators, school leaders, and professionals with practical, evidence-based instruments to support student well-being, equity, and academic success.

It is composed by four submenus:

- Safe Leaning e-Profiles: compile key information regarding the student learning pathway collected by the teaching staff as well as the student themselves.
- **Safe Teaching Training Program:** a training program for teachers, composed of training material, such as documents, video/clips, gamified exercises and assessment tools tailored in different training modalities.
- **Safe School Label:** the label is result of the definition of safe school characteristics and is based on a safe school (self)evaluation system, organised in dimensions and indicators, and performed at different school levels.
- Safe Education Indexes: composed by two indexes: a screening index that indicates the need to take preventive measures to minimize the risk of underachievement and early dropout, with special attention to vulnerable populations and a screening index that indicates the need to take preventive measures to minimize the impact of socio-emotional insecurity in learning underachievement and disengagement for individual students and groups.

#### Section 6: Safe Teaching Lab



The "Safe Teaching Lab" is an experimental area created for the rigorous testing and iterative enhancement of cutting-edge pedagogical techniques. This section comprises three distinct subcategories:

- Overview: introduces the Safe Teaching Lab and its purpose;
- Toolkit: provides all the practical materials teachers need to implement the Safe Teaching approach. It contains videos and downloadable resources.
- Practices: a repository that contains practices from teachers across Europe.





#### **Section 7: Community**



The "Community" section promotes interdisciplinary collaboration, encouraging dialogue and the exchange of knowledge among experts and researchers. This section contains three separate subcategories:

- Stakeholder Areas: this section is to increase the interaction, collaboration, and co-creation with and among the Let's Care Stakeholders (i.e., teachers). In this area, teachers can exchange and share knowledge and expertise as well as documents relevant to the successful implementation of the Let's Care approach in their classes.
- **Intranet:** restricted, members-only space within the Hub that allows project partners and authorized users to collaborate on internal activities.
- **Viber:** this subsection guides users to a page where they can access various Let's Care Hub Community groups on Viber.







First steps



# Register and Login (1)

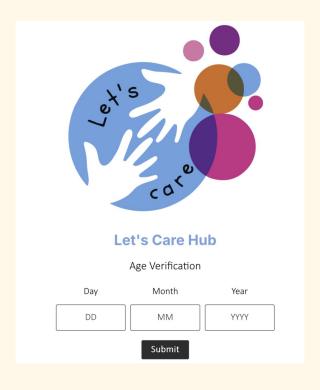


Go to the Log-in section



# Register and Login (2)



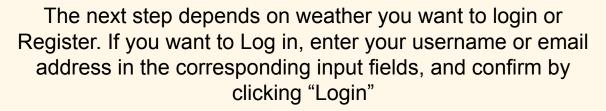


Given that the platform has been designed for people over the age of 18, the first step is to enter the date of birth, and confirm by clicking "Submit"



# Register and Login (3)

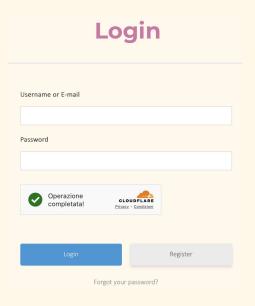








# Register and Login (4)



#### Registration

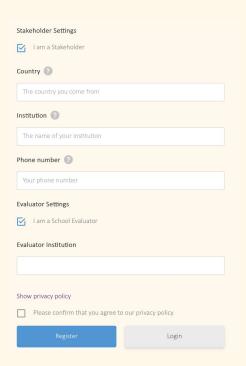


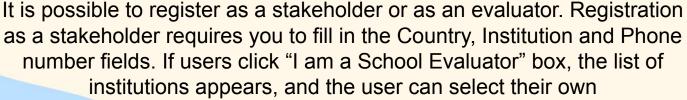
To register as a new user, select the "Register" button, and then enter your username, e-mail address, and password, and accept the privacy policy.





#### Register and Login (5)



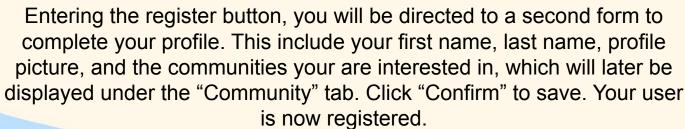






## Register and Login (6)













Upload a Post



## Upload a Post (1)



#### **Policy Database**

Welcome to our curated list of policies that fall under the "Let's Care" initiative. These policies are meticulously selected for addressing the aspects of student security, from individual to political levels. Browse the website to see the policies! More than 60 policies from 11 countries have been examined to detect the top ten most comprehensive(considering what ESL policies' dimensions have been prioritized, what vulnerable groups are considered, and what systemic levels stand out).

The whole Database is available by clicking on the following links. In the first one, the user can find the analysis of the national strategies against early school leaving of Austria, Bulgaria, Belgium (Flemish Community), Hungary, Malta, and Romania. In the second one, the user can find the analysis of the policies against early school leaving of the six Let's Care countries (Spain, Portugal, Bulgaria, Lithuania, Italy, and Poland)

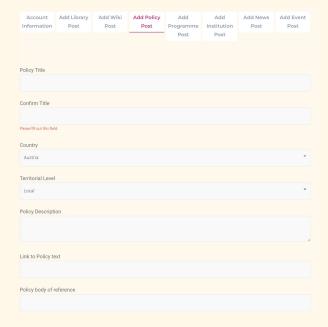
Analysis of strategies against early school leaving Analysis of policies against school leaving **Policies** Add new Policy Post **National Recovery and Resilience Educational level** Plan 2021-2026. Mission 4. Safe Education Component 1: Investment 1.4. Safe Learning "Extraordinary intervention to Safe Schools reduce territorial disparities in Safe Teaching cycles I and II high school. Country Austria The investment 1.4, mentioned above is linked with dropout b., Bulgaria

The process of uploading a post remain consistent across various types (Events, Programs, Policies, Library, Wiki, etc.). The only variation lies in the input fields specific to each post type. Let's see, for example, how to upload a new Policy post.

First, you have to log in with your account. Then, go to the policy database. Then, you have to click to "Add new Policy Post" button.



## Upload a Post (2)





You will be directed to a form. We have the flexibility to easily switch to another post type from this view. You have to fill out the fields according to the provided data. Once the entries are completed, we can publish the post by clicking on "Publish Post"







**Edit a Post** 



## Edit a post (1)

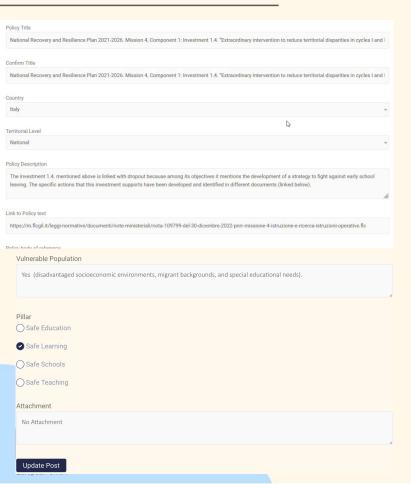




The process of editing a post remains consistent across various types (Events, Programs, Policies, Library, Wiki, etc). The only variation lies in the input field specific to each post type. To edit a post you need an account with the necessary permissions. To edit a post, find the specific post and click on the "Edit" button.



## Edit a post (2)





This action will redirect to the editing form. You can make the necessary changes to the fields. Once you have completed the edits you can save the changes by clicking on "Update Post".



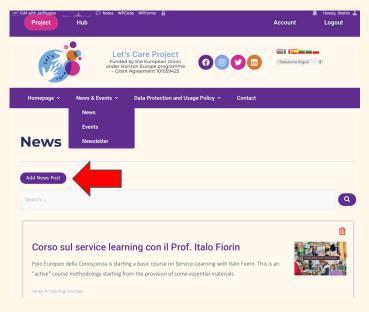


Upload a News Post



## Upload a news post (1)

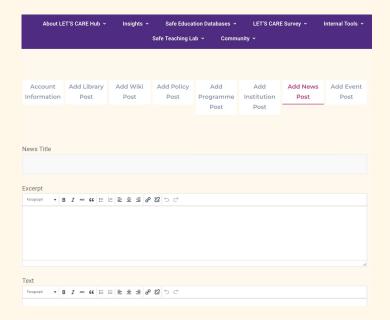




First, you need an account with the necessary permissions. Go to Project -> News & Events -> News and click on "Add News Post" button.



## Upload a news post (2)



This action will redirect to a form. You have to fill out the fields according to the provided data. Begin by entering the title of the news.

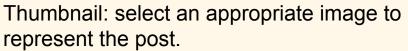
Excerpt: enter the text that will appear under the headline in the news preview.

Then add the text of the news. You can format it by aligning, bolding, adding headings, and more.



# Upload a news post (2)





Taxonomies: choose the relevant taxonomies that best categorise your news post.

Clicking on the "Publish Post" button, the post will be published.







**Upload an Event** 



## Upload an event (1)





First, you need an account with the necessary permissions. Go to Project -> News & Events -> Events -> "Add new Event Post" button.



# Upload an event (2)

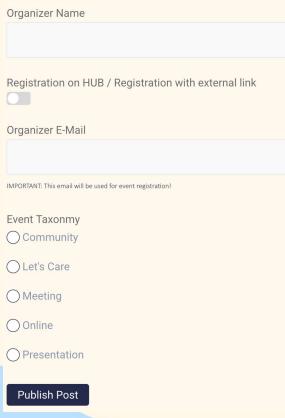
Event Title		
Confirm Title		
Please fill out this field.		
Thumbnail		
Scegli file nessun file selezionato		
Maximum file size: 30 MB		
anaximum me size: 30 mb		
Date		
16/09/2025		
16/03/2025		
Start		
12:30		
End		
12:30		
Location		
Working Language		



This action redirect to a form where the respective fields must be filled in.



## Upload an event (3)



If you prefer to use the Let's Care Hub built-in registration process, disable the switch, and enter the organiser's email address. The organizer will receive an email with registration details for each participant. If you opt for your own registration solution, enable the switch, and provide the link to your registration form.

Finally, select the relevant taxonomies to categorise your event post.

You can then publish the post by clicking on "Publish Post".







**Upload a Library Entry** 



#### **Upload a Library Entry (1)**



**European Union** 

Go to Insights -> Library -> Public deliverable and then select the "Add new Library Post" button.



#### **Upload a Library Entry (2)**



You will be redirected to a form. Complete the Library entry fields using the provided data.

- Enter the title of the content in the library;
- 2. Confirm the title;
- 3. Provide a concise summary that captures the essence of the library content;
- Categories: select the relevant taxonomies to appropriately categorise the library entry;
- +: upload documents by clicking the plus icon to add a new document. Then select the document for upload;
- 6. Publish the post by clicking on the respective button.







Upload a Wiki Post



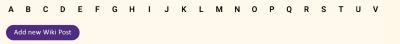
## Upload a Wiki Post (1)



About LET'S CARE Hub 🕶	Insights 🕶	Safe Education Databases 🕶		LET'S CARE Survey >	
	Library		Public Deliverables		
	Research R	esults	Publications		
Wiki	External Resources		Knowledge Base	Training Material	
				Wiki	

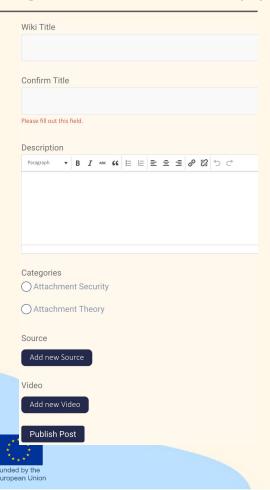
Go to Insights -> Library -> Knowledge Base -> Wiki and then click on "Add new Wiki Post" button.

Step into our "Wiki" section—a dedicated space filled with Wiki entries and in-depth explanations pertainin Care" project. Here, you can sift through and filter various entries that delve into different practices, methor concepts central to our initiative. "Let's Care" is a concerted effort to holistically address student security co multiple dimensions. By navigating our Wiki, you can gain a deeper understanding of our mission to champi Safe Teaching, Safe Schools, and Safe Education. Engage, learn, and contribute to this growing knowledge by





# Upload a Wiki Post (2)



You will be directed to a form. Write the title, confirm it, compose the content of the Wiki using the Description field, select in the "Categories" the relevant taxonomies to categorise your wiki entry, if necessary, add new source, embed additional information within the description. Optionally, you can include a link to an external video and provide the source. Click on the "Publish Post" button to publish the post.







**Interact on Viber** 



# **Interact on Viber (1)**



About LET'S CARE Hub V Insights V Safe Education Databases V LET'S CAR

Safe Teaching Lab V Community V

Stakeholder Area

Intranet

Join the Let's Care Commu

Viber

Go to Community -> Viber section



# **Interact on Viber (2)**



#### Join the Let's Care Communities on viber platform



Interact With Us On Viber

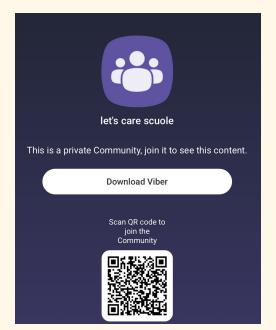
Join Let's Care Community

Click on "Join Let's Care Community"



# **Interact on Viber (3)**

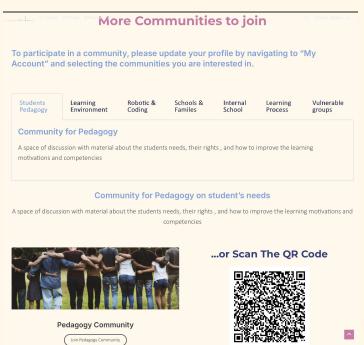


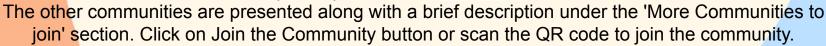


Download Viber and scan QR code to join the Community. This is the procedure for accessing the main community.



#### **Interact on Viber (4)**









# **Interact on Viber (5)**



	Email*		
	mvsh@fhv.at		
About LET'S CARE Hub V Insights V Safe Education Databases V LET'S CARE Survey V Internal To	First Name		
Safe Teaching Lab  Community	Shahin		
	Last Name		
	Manafi Varkiani		
Account Add Add Wiki Add Add Add Add Add Add Informatic Library Post Policy ProgrammInstitution News Event  Post Post Post Post Post Post Post	Stakeholder Status  O I am a Stakeholder		
	Profile Picture Interested Communities		
	Community for Pedagogy		
Edit Profile	<ul> <li>Community for Environment</li> <li>Robotic and Coding Community</li> </ul>		
Username	Sceqli file nessun file selezionato  Schools and Families Communication Community		
	Maximum file size: 30 MB  o Internal School Relationships Community		
	Community focused on learning process		
	Community on Vulnerable groups		
	Confirm		

Clicking on "Account", "Edit profile" you can select interest groups, which will appear in the 'More Communities to join' section

